

CCD FLATBED C600



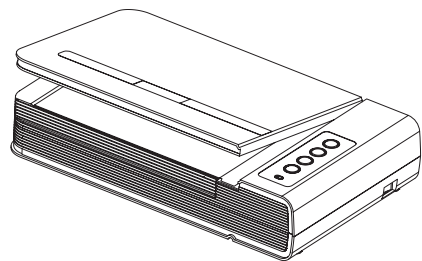
17-0702A1M00590



Online Guide

<https://plustek.com/a/c600>

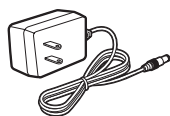
I 1. WHAT'S IN THE BOX



Scanner



USB cable



Power cable

I 2. HARDWARE CONNECTION



⚡ Always connect the scanner...

Use only the USB cable and AC adapter provided with the scanner.

! Please check the label on your AC adapter. Make sure the Output is **24V**.



I 3. SOFTWARE SETUP

Driver Download:

<https://plustek.com/b/c600>

STOP! MANDATORY STEP

I 4. Transportation Lock

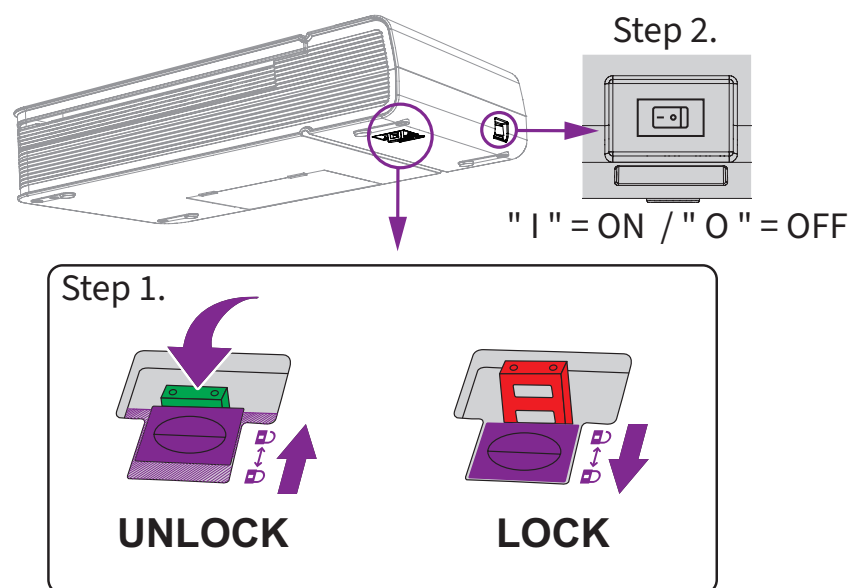
To protect precision CCD components, you **MUST** unlock the device before use.

• UNLOCK

Flip the latch open. This is a mandatory step for operation.

• Lock

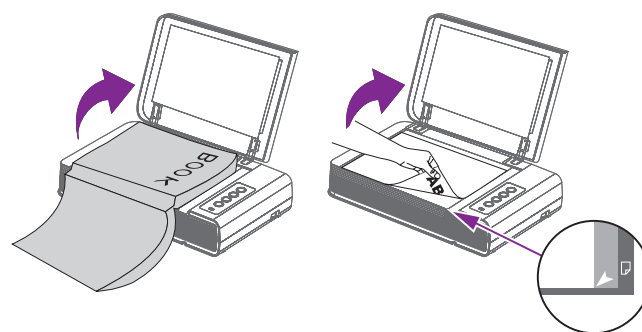
Press the latch back before shipping or moving.



I 5. Your First Scan

* Before use: Please **unlock** the Transportation Lock and turn on the side power button "I".

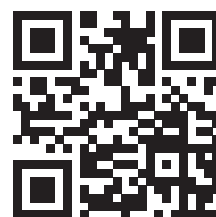
1 **Place Document:** Align with the bottom-right corner of the glass.



2 **Launch:** Double-click Image Express icon on desktop.

*Software Interface

Scan the QR code to watch the software operation tutorial


<https://plustek.com/v/c600>

I ? Troubleshooting FAQ

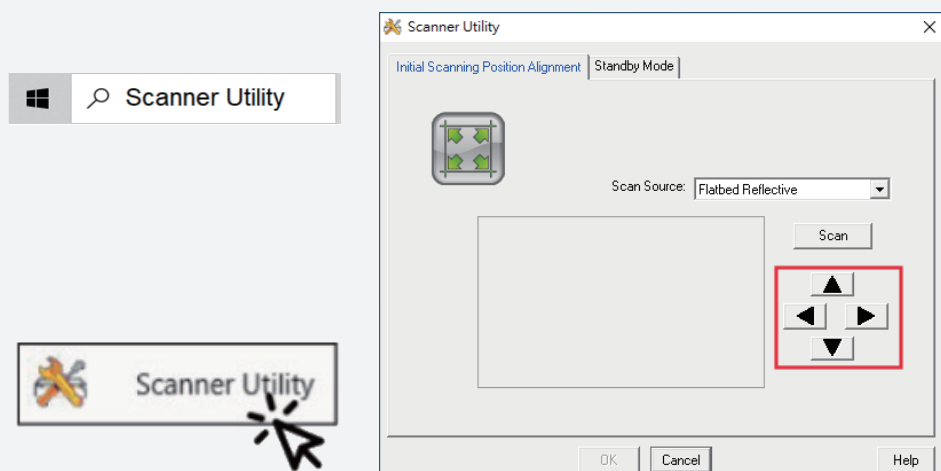
Q: Why is the machine making a grinding or clicking noise during operation?

A: Turn power off immediately. This is usually caused by the transport lock still being engaged. Flip the latch open to unlock.

Note: For visual guidance, please refer to "4 Transportation Lock"

Q: Black lines appearing at the edges of images?

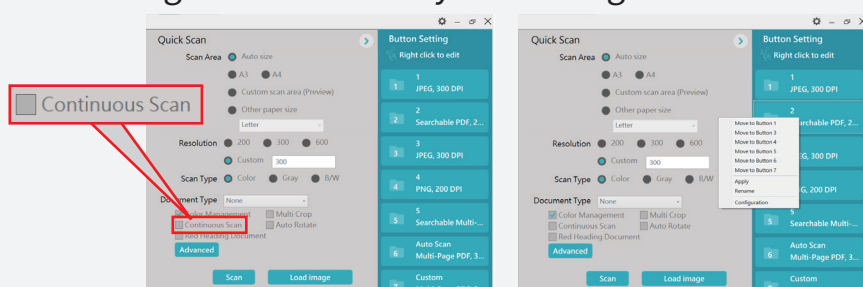
A: Ensure original is flush against the reference line. Clean the scanner glass with a lint-free cloth. You can also refer to the Scanner Utility to adjust scan margins or crop settings.



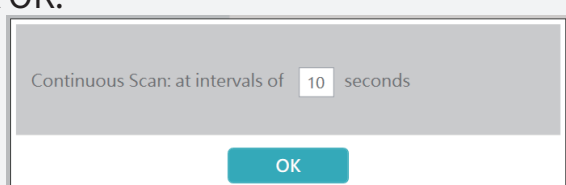
Use the Scanner Utility to adjust scan margins settings.

Q: How do I enable Continuous Scan and set my preferred scan interval?

Step 1: Open Image Express. You can adjust the setting directly in the Quick Scan panel, or right-click any button in the Button Setting panel on the right and select Configuration to modify the settings for that mode.



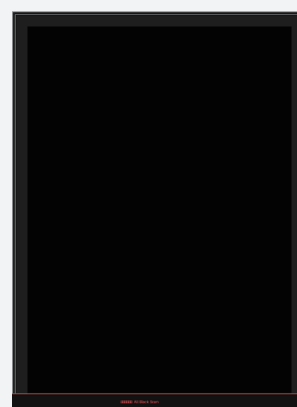
Step 2: Check the Continuous Scan checkbox. A popup will appear — enter your preferred interval in seconds and click OK.



Step 3: You are now ready to start your continuous scan.

Q: My scanned image looks abnormal — entirely black, or lines appear. What should I do?

First, identify your issue below:



All-Black Scan



White Line Defect



Gray Line Defect

A: Common steps (apply to both issues):

1. Ensure the Transport Lock is in the UNLOCK position — flip the latch open (see front of guide).
2. Use a direct USB connection to your computer — avoid hubs, docking stations, or extension cables.
3. Try a different USB port or USB cable.
4. Uninstall the current driver, restart your computer, and reinstall the latest driver: plustek.com/b/c600
5. If the problem persists after all steps above, contact support — this may be a hardware issue.

Note: If lines appear in the image (white, gray, or colored)
→ Clean the scanner glass with a clean, dry, lint-free cloth.
Never use liquid directly on the glass.

Note: All-black scans are most commonly caused by the Transport Lock being engaged or a loose USB connection.

I ? Cleaning & Maintenance

To maintain scan quality, use a clean, dry, lint-free cloth to wipe the scanner glass regularly. Avoid using liquids directly on the glass surface.

I ? GLOBAL SUPPORT

USA/CA

9am to 5:30pm Pacific Time, Monday through Friday

Tel.: +1 714-670-7713

<https://plustek.com/usa/support>

Warranty & RMA Policy please refer to:

<https://plustek.com/us/support/rma-policy/index.php>

United Kingdom

Product and Service Technical Support

<https://plustek.com/uk/support/>



* Still have questions?

Get instant answers to common issues on our Support Center.